

## **ROCKSHOW ACADEMY STUDENT PRIVATE LESSON POLICY (Revised February 2019)**

### ***HOW LESSONS WORK AT ROCKSHOW ACADEMY***

We schedule once a week OR once every other week (bi weekly) lessons. Once the teacher and customer have agreed upon a lesson time, that day/time slot becomes *their* time. The teacher agrees not to schedule anything else during that time slot and the student agrees to pay for that slot for the entire month.

### ***SICK DAYS***

If your child was able to go to school but they are having a "bad voice day" they **still need to come to lessons** as we will learn Music Theory instead of singing that day. Or your child can attend the Wednesday makeup session.

### ***FAMILY VACATIONS/SPECIAL EVENTS***

Please inform the teacher one month in advance if there is an event that means you won't be a lessons that week(s). If the teacher is given one month notice these days will not be charged on your invoice so you will not need to do a makeup.

### ***WEDNESDAY MAKEUP SESSIONS - By Appointment - On the last Wednesday of the Month from 6pm-8pm***

#### ***PLEASE DO NOT SHOW UP WITHOUT AN APPOINTMENT***

**Appointments will be taken up to 3pm Wednesday afternoon. Please arrive promptly at 6:00pm for the Makeup Session.**

If we are unable to answer the phone, a text message or voicemail sent by 6pm is fine.

You may come to the makeup session if you have missed a lesson at any time (even the prior month) to make the lesson up and not get any extra charges. Every student who comes will get at least 30 minutes of a lesson - if there are only 1 or 2 students the session will not get the full 2 hours but will end at 7pm. If there are more than 2 the session will go later.

### ***DO I OWE ANYTHING IF THE TEACHER MISSES/CANCELS A LESSON OR CLASS?***

No, as long as your account does not have a balance on it, it will be credited back to you the following month.

### ***WHAT HAPPENS IF I HAVE NOT PAID MY MONTHLY INVOICE BY THE DUE DATE:***

If you have not paid your invoice by the due date another copy of that invoice will be sent to you. If the bill remains unpaid 1 week before the start of the next month, your lessons will be put on hold until the bill has been paid AND RockShow Academy will consider your lesson time slot "open" and may offer this lesson slot to another customer.

### ***CAN I DISCONTINUE LESSONS?***

Yes, at any time.. Please give us 2 weeks notice if you plan to stop taking lessons.

## **2019 RATES**

50 minute weekly or bi weekly lesson            \$38/lesson

50 minute weekly or bi weekly Sibling lesson    \$30/lesson

Audition/Performance Prep for Existing Students\* **\$30/hour or \$15/30 minutes!!!**

**I agree to the *RockShow Academy Student Attendance Policy*.**

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**YOUR SIGNATURE & NAME**

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**STUDENT SIGNATURE & NAME**

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**DATE**

\*The Audition/Performance prep for existing students is in ADDITION to the weekly lesson - not in lieu of it